XP-PEN

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Please contact us with any questions

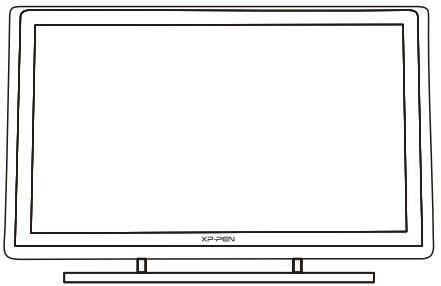
Designed by XPPEN Technology CO. in California, Assembled in China

XP-PEN

Graphic Pen Display

Artist 22 Pro Manual

Windows 10,8,7 and Mac 10.10 or above



www. xp-pen. com

Artist 22 Pro User Manual

Safety Precautions

This manual uses the following symbols to ensure that the XP-PEN Tablet is used correctly and safely. Be sure to read and observe the Safety Precautions.

Do not use this product in a control system area that requires a high degree of safety and reliability.
In such a system, this product could negatively affect other electronic devices and

Turn the power off in areas where use of electronic devices is prohibited.
Turn the power off your tablet when onboard an aircraft or in any other location where use of electronic devices is prohibited, otherwise it may negatively affect other electronic devices in the area.

Keep the product away from infants and young children.
Accessories to this gadget may present a choking hazard to small children. Keep all accessories away from infants and young children.

CAUTION

Do not place this product on unstable surfaces.
Avoid placing this product on unstable, tilted surfaces or any locations exposed to excessive vibrations. This may cause the tablet to fall or impact surfaces which can

Do not place heavy objects on top of this product.
Do not place heavy objects on the product. Do not step on, or place your body weight on this product as this may cause damage.

Avoid extreme high or low-temperature exposure to the XP-Pen tablet.
Do not store this product in areas that drop below 5℃ or above 40℃. Avoid locations with excessive temperature fluctuations. This may result in damage to the product and

Do not disassemble
Do not disassemble or modify this product. Doing so may expose you to heat, fire,

Do not use alcohol for cleaning
Never use alcohol, thinner, benzene or other mineral solvents that may discolor and cause deterioration to the product.

Do not expose to water
Be cautious of water and all liquids that may be near the tablet. Exposure to water or

CAUTION

Avoid placing metallic objects and especially magnetic objects on the tablet.
Placing metallic and/or magnetic objects on this product during operation may cause malfunction or permanent damage.

XP-PEN

Do not strike the pen against hard objects.
Striking the pen against hard objects can cause damage to the pen.

Avoid gripping the pen too tightly, and DO NOT use excessive weight/pressure on the Express Key button and pen.
The stylus pen is a high-precision instrument. Avoid pressing too tightly on the Express Key button, and keep any objects from covering the pen to avoid potential damage. Keep the pen away from areas of high dust, contaminants, or any particulate

Limitation of Liability

- XP-Pen shall in no event be liable for damages resulting from fires or earthquakes, including those caused by third parties and those arising from user misuse, abuse or neglect.
- XP- Pen shall in no event be liable for incidental damages- including but not limited to loss of business income, interruption of business activities, corruption or loss of data – that arise from use or failure to use this product correctly.
- XP- Pen shall in no event be liable for damage resulting from uses not documented in this manual.
- XP- Pen shall in no event be liable for damages or malfunction arising from the connection to other devices or use of third party software.

Artist 22 Pro User Manual

Thank you for purchasing the XP-Pen tablet. Our product user manual currently supports English, Russian, Japanese, German, Korean, Chinese, Italian, Spanish, and French. We apologize if your preferred language is not supported.

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{ I.Product Overview }

Overview

Image 1-1: Overview

(1). Display/Working area
(2). Power indicator light
a. On, Blue: The Artist 22 Pro is connected to your computer and powered on.
b. On, Red: The Artist 22 Pro is powered on, but not connected to a computer.
c. Off: The Artist 22 Pro is powered off.
(3). Power button
(4). Menu button
(5). + button
(6). – button
(7). Display auto adjust button
(8). VGA port
(9). DVI port
(10). HDMI port
(11). Power jack
(12). USB port
(13). Stand adjustment lever
(14). Stand

Active area

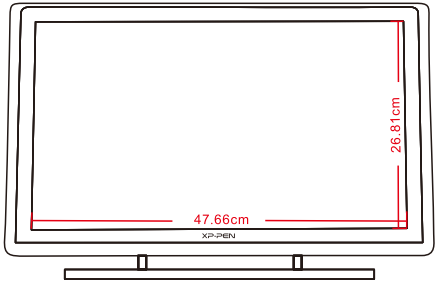

Image 1-2: Active area

{ II. Stylus }

Overview

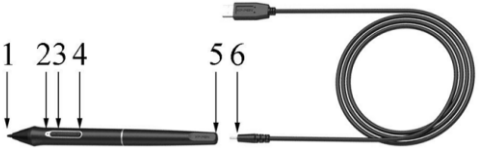

Image 2-1: Artist 22 Pro Stylus

(1). Pen tip
(2). Power indicator
  a. On/red: Low battery.
  b. On/green: Battery is charging.
  c. Off: Battery is fully charged.
(3). Barrel button 2
(4). Barrel button 1
(5). Charger port

NOTES:
Barrel button functions can be customized in the tablet's driver settings.

Pen tip replacement

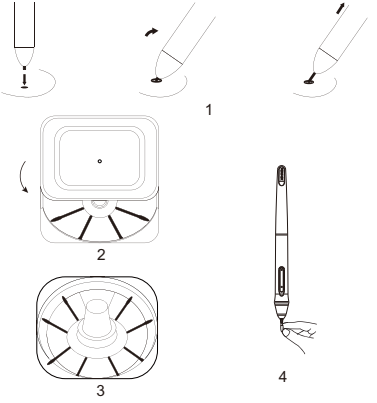

Image 2-2: Pen Tip Replacement

1. Turn the pen stand upside-down and insert the stylus tip into the hole in its center. Tilt the stylus slightly so that the tip catches on the edge of the hole, then pull the stylus and pen stand apart to remove the pen tip.
2. Twist the pen stand's top half counter-clockwise to separate it from the bottom.
3. Take a new pen tip from the inside of the pen stand.

Pen Stand

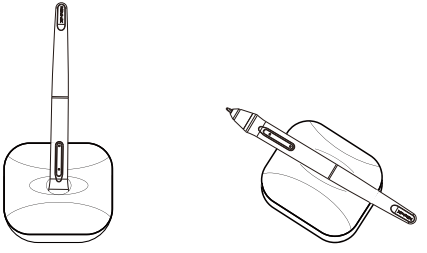

Image 2-3: Pen Stand

{ III. Connecting the Artist 22 Pro }

1. Connect the Artist 22 Pro to your computer via the included USB cord.
2. Connect the Artist 22 Pro's power cord. Plug the cord into the included adapter, then into a wall outlet.
3. Connect the Artist 22 Pro to your computer via the included HDMI cord.

Image 3-1: Artist 22 Pro ports
(1.VGA; 2.DVI; 3.HDMI; 4. Power jack; 5.USB)

{ IV. Driver Installation }

Supported operating systems:
Windows 10, 8, or 7

NOTES:
(1). Disable any antivirus or firewall software and close any non-essential background software before beginning the installation. Some software, such as OneDrive and Dropbox, may monopolize important files and prevent a successful installation. On Windows computers, check the system tray on the bottom-right of the screen and close any software unrelated to your computer hardware.
(2). Uninstall any existing tablet software before attempting to install the Artist 22 Pro driver. Other tablet drivers will conflict with the Artist 22 Pro driver or prevent installation entirely.
(3). You can download the latest driver version from the XP-Pen website (www.xp-pen.com). If you choose to download the driver from the website, be sure to extract the .zip file contents before running ".exe" or ".pkg."

Windows

(1). Connect the Artist 22 Pro to your computer using the included HDMI, USB & Power cords. Turn on the tablet.
(2). Please download the Artist 22 Pro latest driver from the support section of our website, www.xp-pen.com
(3). Extract the ".zip" file contents before running ".exe".
(4). After a successful installation, the driver's icon ( ) will appear in your system tray and on your desktop. If the icon is not present, uninstall the driver, reboot, and repeat step 2.
(5). (Recommended) Open [Control Panel] > [Display], then set Change the size of text, apps, and other items to 100%.

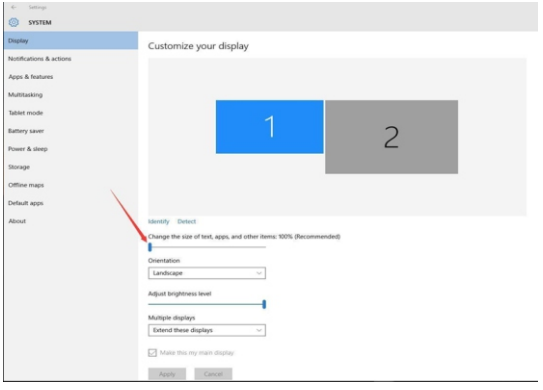

Image 4-1: Display setting

(6). In [Control Panel] > [Display], change your dual monitor settings to Extend mode/Extend these displays.
(7). In Extend mode, set your Artist 22 Pro to monitor 2 and choose a resolution of 1920x1080.
(8). In Duplicate these displays mode, set both of your monitors' resolutions to 1920x1080.

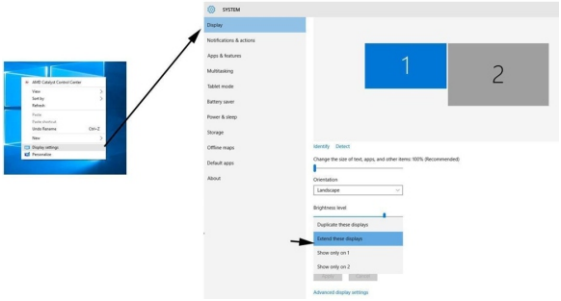

Image 4-2: Extend mode

(9). Apply and exit.

(10). Double-click the driver's system tray icon to open your tablet settings, then set your Artist 22 Pro to Monitor 2 on "Current screen." Apply and exit.

Note:
To use Paint Tool Sai (SAI) with the Artist 22 Pro, please open your computer's Display setting and set "Size of text, apps, etc" to 100%.

Mac

(1). Connect the Artist 22 Pro to your computer using the included HDMI, USB & Power cords. Turn on the tablet.

(2). Please download the Artist 22 Pro latest driver from the support section of our website, www.xp-pen.com

(3). Extract the ".zip" file contents before running ".pkg".

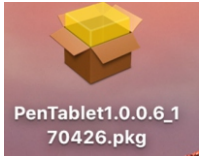

Image 4-3: Mac driver

(4). If you run into the error message below, please complete the following steps.

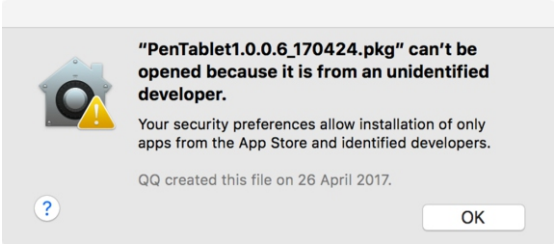

Image 4-4: Unidentified developer

a. Open "System Preferences," then "Security & Privacy".

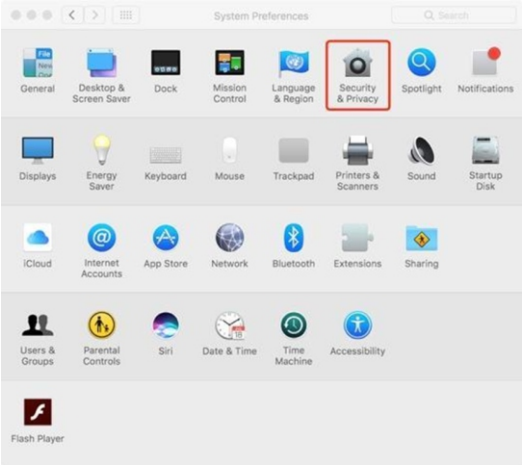

Image 4-5: Security & Privacy

b. Click "Open Anyway" button.

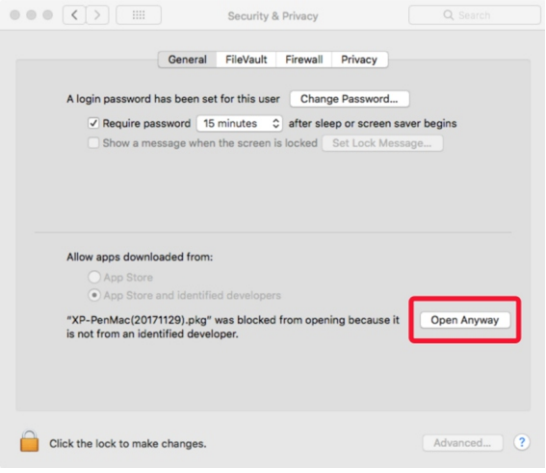

Image 4-6: Open Anyway

c. Input your user name and password, then click "Unlock."

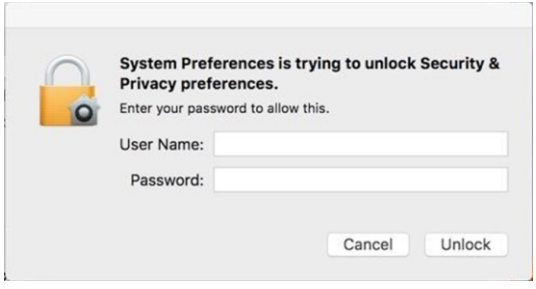

Image 4-7: Password

(5). Open [System Preferences] > [Display]. In the Display tab, set your resolution to Default for display.

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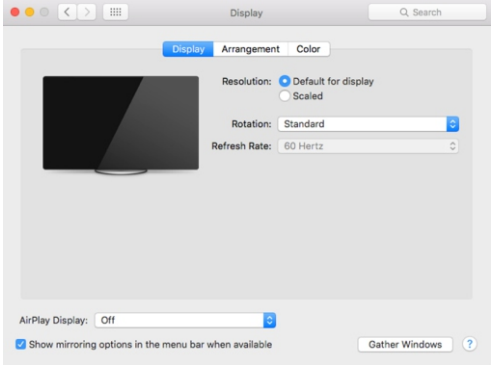

Image 4-8: Display

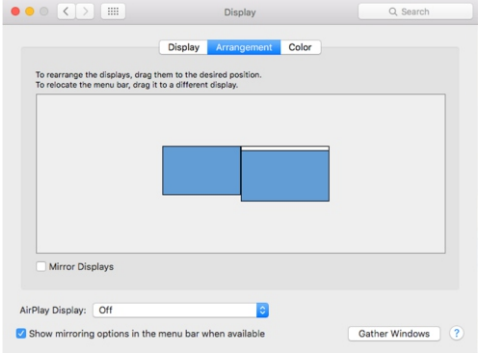

Image 4-9: Arrangement

(6). In the Arrangement tab, you may choose to Mirror Displays. With Mirror Displays enabled, both monitors' resolutions should be set to 1920x1080.
(6.1). Open [Finder] > [Applications] > [Touch Tablet] > [Pen Tablet Setting].
(6.2). In the Monitor tab, set Monitor Mapping toColor LCD.
(7). With Mirror Displays disabled, set your Artist 22 Pro's resolution to 1920x1080.
(7.1). Open [Finder] > [Applications] > [Touch Tablet] > [Pen Tablet Setting].
(7.2). In the Monitor tab, set Monitor Mapping to Artist 22 Pro.

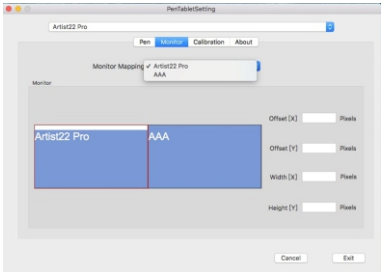

Image 4-10: Monitor

{ V. Driver Settings UI }

Windows

The Artist 22 Pro's driver settings can be opened in two ways:
Double-click the driver's icon ( ) in system tray or your desktop.

Driver UI

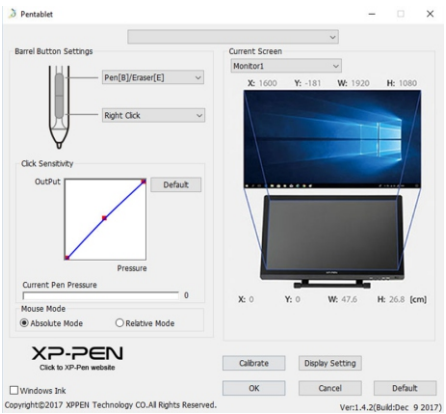

Image5-1: UI

1.1. Barrel Button Settings

You may customize the functions of your tablet pen's barrel buttons here. Use the "Function Key" option to program custom keystrokes.

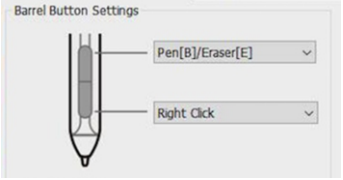

Image5-2: Pen Functions Setting

Note:
Pen/Eraser Toggle
With the stylus in range of the Artist 22 Pro's working area, press the assigned barrel button to toggle between penand eraser modes in compatible drawing software. The current mode will briefly be displayed on your monitor.

1.2. Click Sensitivity & Current Pen Pressure

You can adjust pen pressure to "Output" or "Press" sensitivityon here.
Current Pen Pressure shows the current pressure level being exerted on your tablet and can be used to test pen pressure.

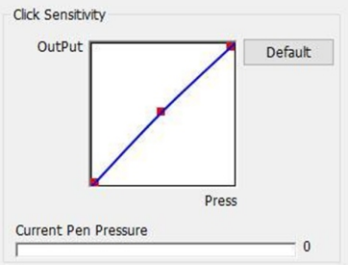

Image 5-3: Click Sensitivity & Current Pen Pressure

1.3. Current Screen

The Artist 22 Pro may be configured for use with single or dual monitors. Generally, this should be set to "Monitor1" or Monitor 2."

Image 5-4: Current Screen

1.4. Mouse Mode

Absolute (Pen) Mode: Standard tablet mode; Each point of the tablet's work area corresponds to an absolute point on your computer display.

Relative (Mouse) Mode: Mouse mode; The tablet's work area does not correspond to absolute points on your computer display and your pen works as a standard mouse.

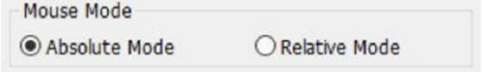

Image 5-5: Mouse Mode

1.5. Windows Ink

Windows Ink capability can be toggled on and off here. Enabling this will allow support for Windows Ink and applications that run using Windows Ink.

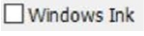

Image5-6: Windows Ink

1.6. Calibration

The Calibration tab allows you to set up calibration for your tablet.

Image 5-7: Calibration

1.7. Display Setting

Rotate: You may rotate the Artist 22 Pro's display in this tab.

Note:

The Artist 22 Pro can not adjust "Color temperature" and "User" in the display settings. This can be done through your video card settings."

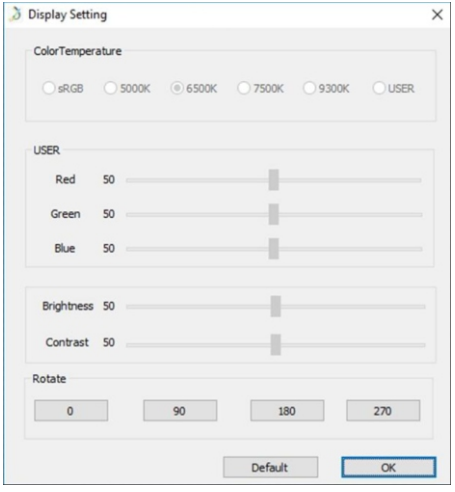

Image 5-8: Display Setting

1.8. XP-Pen Logo

If a driver update is available, you will see a blue arrow here ( ). Click the arrow to update your driver.

Click our logo to visit our website.

Image 5-9: XP-Pen logo

Mac

To open the Artist 22 Pro's driver settings, open Finder > Applications > PenTabletSetting.

Driver UI

Image5-10: Tablet Setting

1.1. Pen

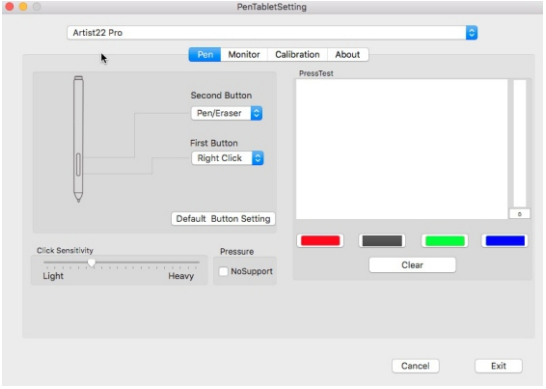

Image5-11: Mac UI

In this tab, you may customize the functions of your stylus' barrel buttons, adjust pressure sensitivity, and test your pen pressure.
Pressure No Support function can disable pen pressure when drawing
Click "Default Button Setting" to revert to manufacturer settings.

Note:
Pen/Eraser Toggle
With the stylus in range of the Artist 22 Pro's working area, press the assigned barrel button to toggle between pen and eraser modes in compatible drawing software. The current mode will briefly be displayed on your monitor.

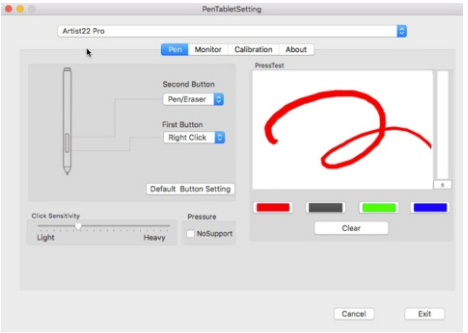

Image5-12: Pressure Test

1.2. Monitor

The "Monitor" tab allows you to configure your tablet for use monitor1 or monitor2.

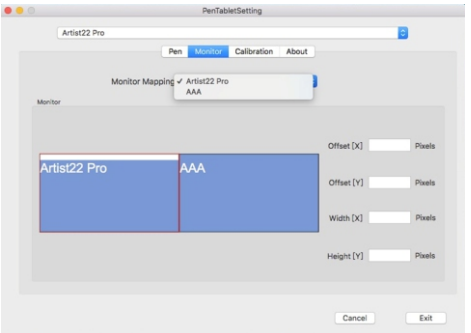

Image5-13: Monitor

1.3. Calibration

The Calibration tab allows you to calibrate your tablet or rotate your display.
To calibrate, click Calibration and follow the on-screen instructions.
Rotate: You may rotate the Artist 22 Pro's display in this tab.

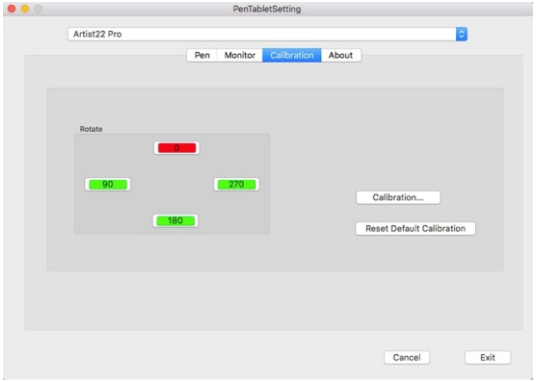

Image5-14: Calibration

1.4. About

This tab displays the current version of your driver software.

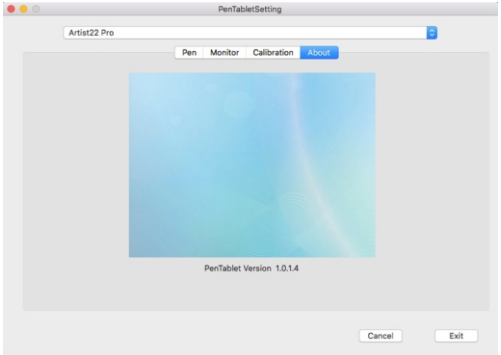

Image5-15: About

{ VI. Driver Uninstallment }

Windows

In the Start menu, open [Settings] → [Apps & features]. Find "Pentablet" and click "Uninstall." Follow the on-screen instructions.

Mac

Open [Finder]→ [Application]→ [Pen Tablet], then click "Uninstall Pen Tablet" and follow the on-screen instructions.

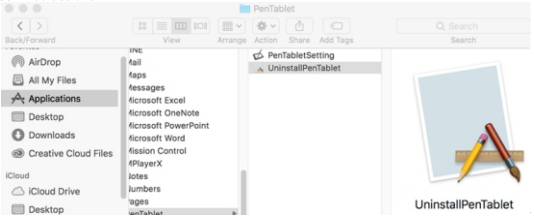

Image 6-1: Mac uninstall

NOTE：
When attempting to reinstall the Artist 22 Pro driver, be sure to reboot your computer after the uninstall is complete.

{ VII. FAQ}

1. Where can I download the latest Artist 22 Pro driver?

a. Latest driver releases can be downloaded from our website (www.xp-pen.com).

2. I can't use the stylus to control the cursor.

a. Please turn on your Artist 22 Pro and make sure you can see the display.
b. Please install the driver again then find the tablet icon in the system tray or desktop.
c. Open it then test the pen pressure gauge inside
d. If you can't test the pen pressure, please uninstall the driver and reboot. Make sure your computer login account has Administrator authority.
e. The Artist 22 Pro supports plug and play, please test your stylus pens function before reinstalling the driver. If you have control, please disable your antivirus then go to the XP-Pen website to download the latest driver.
g. When the download is complete, please unzip and extract the contents of the folder to run the .exe or .pkg installation file.
h. Open the tablet setting again then make sure can you use the pen pressure on it.

3. How do I know that the Artist 22 Pro driver installed successfully?

a. After installing the driver, the Artist 22 Pro's driver icon should be visible in your system tray on the bottom-right of your screen (Windows OS) and desktop. Pen input will control the cursor and pressure sensitivity will be functional in the driver.

4. Why can't I use the pen pressure on the drawing software?

a. Please make sure the drawing software can support pen pressure
b. Make sure you have the latest driver installed.
c. Open the tablet setting and make sure you can test the pen pressure in it
d. Enable the "windows ink" function then click the ok button to exit. Open the drawing software again and test your pen pressure.
e. Please note our tablets do not come with drawing software.

If you have any questions, please contact us at:
Skype: XP-Pen
Web: www.xp-pen.com
Email: service@xp-pen.com